



# TMSC Beta Survey Feedback

May 27, 2025

## Beta Survey Feedback

- 19 of 37 responded (not counting committee members)
- 7 of 11 of those not chosen for the committee responded

# Survey Length

- 19 of 37 responded (not counting committee members); 7 of 11 of those not chosen for the committee responded
- Acceptable to all
- Those who provided time estimates ranged from 3.5-10 minutes
- Suggestions:
  - Give an estimate of how long the survey will take to complete in the intro
  - Add a progress bar so people know the % complete

# Ease of Navigation

- Overwhelmingly YES
- Suggestions:
  - Indicate where the error is when you are unable to advance
  - Add a pause function to come back and complete later

# Are the questions clear?

## Suggestions:

- #2: Specify timeframe – last 5 years
- #3: Add option: “Don’t know what SOTT meeting is”
- #4: Includes special committees or only standing committees? How long ago?
- #5: All TMs, the last TM, in the last 5 years?
- **#6,7,12,14**: Specify “up to 3”; as many as you want; rank choice?
- **#8**: What does “expected outcome” mean?
- #11 (Now #13): Add a text box for specific feedback – number of characters?
- #12 (Now #11) Add option: “Seeing other townspeople”
- **#13**: Confusing choices

# Are the questions clear?

## Suggestions:

- #14: Change option to “Well publicized” childcare
- #15: Use of clickers
  - Indicate that the Town already owns the clickers – not an additional cost
  - Add “When or how often” do you think...
  - Add choice for “When voice vote is unclear in its outcome”
- #17: When to hold TM
  - convenient or “appropriate”
  - ask about time of day
- **#19** Now #20: Children under 18: Allow multiple selections – children in public and private; Add selection for those under pre-school age; Or just make it Yes or No.

# Unnecessary Questions

## Suggestions:

- #8: Do you get the answer from #9 & #10?
- #17-21 (Now #18-22): Do the demographics matter? Will this information impact what actions you take?
- #18 (Now #19): Why does this matter? Perhaps for those who moved to Lincoln recently but for those who have been here a long time?
- #21 (Now #22): Is gender relevant?

# Additional Question to Ask

-  Open text response at end for Other Thoughts or Additional Feedback; Or if you could change 1 thing?
- SOTT – add questions similar to TM
  - SOTT meeting serves multiple purposes. What are the most important?
  - When you have not attended SOTT meeting, what are your reasons?
  - What can be done to improve SOTT?
  - Do the presenters leave enough time for feedback and discussion?
- Boards and Committees are open to feedback and discussion of their warrant article in the months leading up to TM?
- Do Boards and Committees present all sides of an issue, prior to and at TM, so you are fully informed to vote?

# Additional Question to Ask

- What are the most important characteristics (or roles) of a Town Moderator?
- Voting
  - Does social pressure influence your vote on voice votes and standing votes?
  - Do you believe that voice votes taken at TM are accurate?
- What would make TM more understandable and user friendly?
- What changes to TM are necessary to increase attendance?
- Are you in favor of a lunch break, with food available to socialize with neighbors?
- Open text response: What would make TM better?
- Ask for opinion on split meeting